

Flu Vaccination

We are delighted to be able to offer both NHS and private flu vaccinations in the season. These are available by appointment. Please contact the pharmacy.

Other Pharmacy Services*

- Private pharmacy consultation room.
- Emergency hormonal contraception service.
- Free inhaler checks.
- Free professional holiday and travel health advice.
- Free blood pressure checks.
- Disability aids.
- Free Stop Smoking Advice.
- Sale of medicines.

*not all additional services are available at all times from all our pharmacies.
Please call to check

When we are closed:

When this pharmacy is closed, health advice and information, including details of other local health services, is available, around the clock by dialling 111. Comments, Suggestions, Complaints or Praise Our aim is to provide the highest possible standard of service. We would like you to tell us what you think about the service we provide in our pharmacy. If you have any comments or suggestions, please speak to a member of staff. We also welcome any general comments about the services we provide and any suggestions of ways in which we can improve our services to you. Please call or write to us at the address at the bottom of this leaflet.

If you have a complaint, please do not hesitate to let us know. You can also seek advice about complaints from NHS Sheffield CCG, 722 Prince of Wales Road, Sheffield S9 4UE or Email NHS England:

england.contactus@nhs.net.

Please ensure you state "For the attention of the complaints manager" in the subject line.

Details of the opening hours and how to contact individual branches or locate them can be found on greencrosschemists.co.uk, where you will also be able to download a copy of this leaflet.

greencross
CHEMISTS

Registered Office:

Green Cross Chemist Ltd.

206 Bocking Lane Greenhill Sheffield S8 7BP

Telephone 0114 327 3814

Email:

accountsteam@greencrosschemists.co.uk

For your local branch opening hours and telephone numbers, please go to:
www.greencrosschemists.co.uk



greencross
CHEMISTS

PRACTICE LEAFLET

Delivering healthcare to
you and your family

Welcome to Greencross Chemists.

Local, friendly and convenient, we take great pride in the quality of our services and want to be your first choice for medicines management and healthcare needs for you and your family.

We offer a wide range of services and facilities for all the family:

Dispensing

We dispense NHS & private prescriptions and will give you advice on how to get the best from your medicines. We keep a comprehensive stock of medicines and use fast and efficient wholesalers to enable us to fill all prescriptions promptly. We dispense private prescriptions at very competitive prices.

Repeat Dispensing

We can dispense NHS repeat dispensing prescriptions issued by your doctor. Ask us for more information about this service.

Electronic Transfer of Prescriptions

We are able to receive and dispense electronic prescriptions from your GP, including electronic repeats.

Emergency Supplies

If you need one of your regular medicines in an emergency when you are unable to contact a doctor, we may be able to help. We can only help in genuine emergencies and we DO NOT charge for this service.

FREE Prescription Delivery Service

We offer a comprehensive, FREE prescription collection and delivery service from this pharmacy. If you wish, we can order, collect your prescription, dispense and then deliver your medication for you. Please ask in the pharmacy for details or just call us.

Prescription Synchronisation

At the end of the month, are you left with lots of one tablet and not enough of others? We can help you put this right to save you time.

Disposal of Unwanted or Out-of-Date Medicines

Please return all unwanted or out-of-date medicines to the pharmacy where we will dispose of them safely.

We're here to help! Get in touch with us using the contact information below. If it's urgent, then you can always give us a call too.

HEAD OFFICE

237 Oakbrook Road,
Sheffield, S11 7EB
+44 114 230 8560

CROSSPOOL PHARMACY

23 Sandygate Road,
Sheffield S10 5NG
+44 114 266 1744

GREENHILL PHARMACY

206 Bocking Lane,
Sheffield, S8 7BP
+44 114 237 7599

OAKBROOK PHARMACY

237 Oakbrook Road,
Sheffield S11 7EB
+44 0114 2308560

RANMOOR PHARMACY

382 Fulwood Road,
Sheffield, S10 3GD
+44 0114 230 1877

Minor Ailments Service

The pharmacy provides FREE advice and support for the treatment of a minor ailments. This includes the supply of NHS medicines, without the need of a prescription from your GP. The pharmacy may just provide advice or an over-the-counter medicine to treat the minor ailment, or, refer you to another healthcare professional. The local NHS may require the pharmacy to satisfy certain criteria before this service can be provided to patients.

New Medicine Service

When you are prescribed a medicine to treat a long-term condition for the first time, our pharmacist will help you use the medicine safely and to its best effect. Our pharmacist will talk to you approximately one-two weeks after you first receive the medicine to assess your progress and discuss any problems you may have, a second follow-up will be a month later. The service is only available to people using certain medicines. In some cases where there is a problem and a solution cannot be found between you and the pharmacist, you will be referred back to your doctor.

Healthy Living Service

We can offer information and guidance on healthy living choices. Our Healthy Living Service is part of the NHS and our team of health professionals provide a range of help and advice on healthy living including:

Stopping smoking
Increasing physical activity
Healthy eating
Weight management
Improving mental health and general wellbeing
Managing long term conditions